

Procedure and conditions form for hand picking singing bowls at Mani Bhadra BV – Phoenix Import at the Vesting 14 in Dalfsen:

- Entering the warehouse is at your own risk.
- Only enter the aisles where the singing bowls are, and the path to and from the computer for checkout.
- Wearing safety shoes in the warehouse is required by law. Safety shoes are available in the shoe cabinet in the reception area. You are required to sign in when you arrive and sign out when you leave.
- Children under the age of 16 are not allowed to enter the warehouse under any circumstances. If they are old enough to wait alone, they can do so in the entrance hall. Wifi is available.
- You can take and drink coffee/tea in the canteen; it is not allowed to bring drinks into the warehouse.
- Please put the singing bowls you have tried but do not wish to buy, on the designated cart. Also put the paper wrappings in the assigned container.
- Never put singing bowls back into the containers on the shelves yourself and leave those containers in place.
- Place the singing bowls you purchase on the cart which was given to you. When you have finished selecting, walk with this cart to the computer where an employee will make up the invoice.
- In case of a calamity on the premises, follow the instructions of a company emergency officer (“BHV”).
- Before your visit, check on our website the stock of the singing bowls you’re interested in, to prevent disappointment on location.
- Purchases should be a minimum of €100 (excl. VAT) per customer. You can pay in cash or with your debit card (maestro). Not with a credit card.
- If you wish to add other products, you must order these online in advance, at least two working days before your visit to our company. When completing your order, you can indicate in the comments field that it will be picked up during the selecting of the singing bowls.
- Finally: We are a wholesale company and not a specialist shop. Our employees have no knowledge about the functioning of singing bowls. The product information we have at your disposal is on our website.



Upon arrival at our warehouse, you will be given a form to sign, in which you declare that you are aware of these working methods and agree with the conditions attached to hand picking singing bowls on location.

Thank you very much for your understanding and cooperation.

See you soon!

The Phoenix Import Team